

**To the Chair and Members of the Health and Adult Social Care Scrutiny Panel**

**Intermediate Care – Changes to Current Service**

<b>Relevant Cabinet Member(s)</b>	<b>Wards Affected</b>	<b>Key Decision</b>
Councillor Pat Knight, Cabinet Member for Public Health and Well-being	All	None

**EXECUTIVE SUMMARY**

1. The purpose of this report is to provide Members with an overview of the Intermediate Care – changes to current service.

**EXEMPT REPORT**

2. There is no exempt information contained in the report.

**RECOMMENDATIONS**

3. That the Scrutiny Panel considers the information presented.

**WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?**

4. The Overview and Scrutiny function has the potential to impact upon all of the Council's key objectives by holding decision makers to account, reviewing performance and developing policy.

**BACKGROUND**

5. NHS Doncaster Clinical Commissioning (CCG) and Doncaster Metropolitan Borough Council have been working together to improve care and support services in Doncaster.

Local Intermediate Care services have evolved over time with funding from a number of sources. Although individual services and providers have reported good outcomes, no single organisation has had a comprehensive overview of how the care system works together as a whole. To better understand this, the Intermediate Care Review was initiated in June 2014, led by the Intermediate Care Team based within the CCG.

Intermediate Care describes short-term services that support older people or those with long term-conditions to stay at home safely when they are

unwell, or need help to regain their independence after a stay in hospital. Locally this includes community teams- Short Term Enablement Programme (STEPs) and Community Intermediate Care Team (CICT) and bed-based services- Positive Steps, Hazel & Hawthorn Wards, Mexborough Montague Hospital (MMH) Rehab Centre.

To understand the needs of Doncaster residents, the Intermediate Care Team have spent time talking to patients and those involved with their care. Within this work, the team have also conducted detailed reviews of the care pathways of 30 patients, assessed the records of over 1,000 people and asked panels of local experts to identify what services need to be offered in the future to best meet the needs of the borough's population.

The team found:

- Our current services are too complicated and difficult to navigate.
- Services are not as coordinated as they could be.
- Current services aren't personalised to the individual.
- There needs to be emphasis on proactive services, helping residents keep their independence at home.
- Challenges in the future will mean the whole workforce will have to work differently in supporting people living with dementia and cognitive impairments.

Using these findings, the team will be working with providers to design a new Intermediate Care service model for Doncaster.

In the next few weeks and months, the team will spend more time listening to patients and their carers and place this experience at the heart of our redesign programme. A range of engagement activity is being planned during the summer months of 2016

## OPTIONS CONSIDERED AND REASONS FOR RECOMMENDED OPTION

6. The intention is to provide the Committee an opportunity to consider Intermediate Care and be involved in the discussion about what an alternative model might look like in Doncaster.

### IMPACT ON THE COUNCIL'S KEY PRIORITIES

	<b>Outcomes</b>	<b>Implications</b>
	<p>All people in Doncaster benefit from a thriving and resilient economy.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Creating Jobs and Housing</i></li> <li>• <i>Mayoral Priority: Be a strong voice for our veterans</i></li> <li>• <i>Mayoral Priority: Protecting Doncaster's vital services</i></li> </ul>	<p>The work of Overview a Scrutiny has the potential to have an impact on all the Council's key objective</p>
	<p>People live safe, healthy, active and independent lives.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Safeguarding our Communities</i></li> <li>• <i>Mayoral Priority: Bringing down the cost of living</i></li> </ul>	
	<p>People in Doncaster benefit from a high quality built and natural environment.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Creating Jobs and Housing</i></li> <li>• <i>Mayoral Priority: Safeguarding our Communities</i></li> <li>• <i>Mayoral Priority: Bringing down the cost of living</i></li> </ul>	
	<p>All families thrive.</p> <ul style="list-style-type: none"> <li>• <i>Mayoral Priority: Protecting Doncaster's vital services</i></li> </ul>	
	<p>Council services are modern and value for money.</p>	
	<p>Working with our partners we will provide strong leadership and governance.</p>	

### RISKS AND ASSUMPTIONS

7. There are no specific risks associated with this report.

## **LEGAL IMPLICATIONS**

8. There are no specific legal implications arising directly from this report.

## **FINANCIAL IMPLICATIONS**

9. There are no specific financial implications arising from the recommendations detailed in this report.

## **HUMAN RESOURCES IMPLICATIONS**

10. There are no specific human resource implications arising directly from this report.

## **TECHNOLOGY IMPLICATIONS**

11. There are no technology implications arising from this report.

## **EQUALITY IMPLICATIONS**

12. There are no significant equality implications associated with this report. Within its programme of work Overview and Scrutiny gives due consideration to the extent to which the Council has complied with its Public Equality Duty and given due regard to the need to eliminate discrimination, promote equality of opportunity and foster good relations between different communities.

## **CONSULTATION**

13. There is no consultation required for this report.

## **BACKGROUND PAPERS**

14. None

## **REPORT AUTHOR & CONTRIBUTORS**

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